

## WHERE DO I GO GUIDE

### To help our members during the virus crisis

WHAT I NEED	WHERE TO GO
Money Withdrawal	<ul style="list-style-type: none"> <li>• ATMs, all locations and Surcharge Free at Walgreens, Weigels and other convenience stores</li> <li>• Drive Thru @Main office, Walkup service at the door at Branches.</li> <li>• CO-OP Shared Branch</li> <li>•</li> </ul>
Check Deposit	<ul style="list-style-type: none"> <li>• Mobile App</li> <li>• Night Drops at all locations</li> <li>• Drive Thru @Main office, Walkup service at the door at Branches.</li> <li>• CO-OP Shared Branch</li> </ul>
Loan	<ul style="list-style-type: none"> <li>• Online</li> <li>• (865) 824-7200 ext 200</li> </ul>
Skip-a-Loan-Payment Skip-a-Visa Payment	<ul style="list-style-type: none"> <li>• Online</li> <li>• (866)820-5865</li> </ul>
Loan Payment	<ul style="list-style-type: none"> <li>• Mobile App</li> <li>• Online Banking</li> <li>• Drive Thru @Main office, Walkup service at the door at Branches</li> <li>• Night Drop</li> <li>• (865) 824-7200 ext 204</li> </ul>
Card Services	<ul style="list-style-type: none"> <li>• (865) 824-7200 ext 208/202</li> </ul>
Wires	<ul style="list-style-type: none"> <li>• (865) 824-7200 ext 209</li> </ul>
Balance History or General Inquiries	<ul style="list-style-type: none"> <li>• Tellerline Audio Touch Tone</li> <li>• (865) 824-7202</li> </ul>
All other	<ul style="list-style-type: none"> <li>• (865) 824-7200x200</li> </ul>

